



WINTER HAVEN HOSPITAL  
FOUNDATION

# Community Outreach Program



FLORIDA STATE UNIVERSITY  
COLLEGE OF MEDICINE



# Listening to Polk County

COMMUNITY  
HEALTH  
NEEDS  
ASSESSMENT  
(CHNA)

POLK COUNTY

Improve  
Access to

Mental Health  
Services

Primary Care  
Services

Basic Food &  
Nutrition

## Polk County

- 17.7% live in poverty
- 39.2% reported being food insecure
- 26.5% of those who have diabetes are food insecure
- 47.7% difficulty accessing care in past year
- 27% diagnosed with a depressive disorder

## OUR MISSION

Improve access to care by bringing high-quality mental health, primary care services, and access to basic food and nutrition to underserved at-risk areas in our community.



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# COLLABORATION

The WHH Foundation Community Outreach Program is a collaborative effort between the following organizations

- Winter Haven Hospital Foundation
- BayCare Community Health
- Florida State University College of Medicine Family Medicine Residency Program
- Florida Institute of Technology College of Psychology
- Wawa Foundation
- One More Child



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# Clinical Psychology Services



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# Clinical Psychology Services

Polk County's #1 CHNA issue is the need to improve access to Mental Health services.

The Winter Haven Hospital Foundation has facilitated the clinical and manpower development initiatives below to address this issue:

- WHH Tele-Psychology Services
  - Started July 2021
  - Total patients to date = 1,115
  - Total indigent patients to date = 145
- Florida Institute of Technology Clinical Psychology Doctorate Training Program
  - Medical Psychology/Neuro-Psychology
  - Started July 2020
  - Number of patients to date
    - 2020 – 382
    - 2021 – 782
    - 2022 – 155
- WHHF American Psychological Association Clinical Psychology Internship Program
  - Medical Psychology/Neuro-Psychology
  - Starts July 2022
  - Projected annual patients = 4,000



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# BayCare Community Health Mobile Unit



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## Where the BayCare Community Health Mobile Unit Goes in Polk County

The Winter Haven Hospital Foundation has successfully advocated for the new BayCare Community Health Mobile Unit to focus on families in under-served/at-risk neighborhoods and communities in Polk County. The BayCare Community Health Mobile Unit locates, sets-up and works with community centers, school system, nonprofit organizations and churches.

### The BayCare Community Health Mobile Unit serves

Families  
Children  
Seniors  
Underinsured  
Low income



All services are provided at no cost

# Community Health Outreach Mobile Unit Impact

- Direct delivery of health screening services, referral and follow-up
- Direct delivery of basic healthy food and basic nutrition to Polk County's most underserved at-risk neighborhoods and communities through the partnership with One More Child.

## Our Traction to Date

### Phase 1 Planning

✓ CHNA

✓ Strategic Plan

✓ BayCare Community Health Mobile Unit

✓ Operational/logistics/management plan confirmed

### Phase 2 Implementation

#### Phase 1 of operations

✓ Eloise

✓ Wahneta

✓ Inwood/Auburndale

✓ Lakeland

✓ Winter Haven

✓ Haines City

✓ Poinciana

✓ Waverly

### Phase 3 Program Expansion

Program reaches out to other Polk County underserved at-risk communities



# BayCare Community Health Mobile Unit Services

## BayCare Community Health Mobile Unit

- Health Screening Services
- A1C
  - Blood pressure
  - Blood sugar
  - Cholesterol
  - Body mass index (BMI)
  - DSM5 Mental Health Screening Inventory
- Staff
- Two (2) Registered Nurses
  - BayCare Navigator – Medical Specialty and Human Services referrals

## Mental Health

- Winter Haven Hospital Center for Behavioral Health Mental Health screening and referral?
- FSU College of Medicine Family Medicine Residency Program Psychology Faculty provided the DSM5 Mental Health Screening Inventory to the BayCare Community Health Mobile Unit Nursing Staff
- BayCare Navigator refers patients who require mental health services to the appropriate level of care

## Food & Basic Nutrition

- Access to food & basic nutrition needs provided through partnership with One More Child

# BayCare Community Health Mobile Unit 2022 Outreach Calendar

## January

<b>January 14</b>	Wilfred Smith Resource Center 135 Ave Y NE, Winter Haven FL 33881
<b>January 20</b>	The Mission 180 East Central Avenue Winter Haven 33880
<b>January 24</b>	God's Pantry 905 East Summerlin St Bartow FL 33830
<b>January 23</b>	United Way Uplift and Be Well 252 Lake Crago Drive. Lakeland FL

## February

<b>Feb 7</b>	Florida Polytechnic 4520 Polytechnic Cir, Lakeland, FL 33805
<b>February 24</b>	Gospel, Inc. 1120 E Lemon St, Lakeland, FL 33801
<b>February 26</b>	First Missionary Baptist Church 200 Ave. R NW, Winter Haven, FL. 33881

## March

<b>March 5</b>	Winter Haven Community Fest Downtown Winter Haven
<b>March 8</b>	First Presbyterian Church Lakeland 175 Lake Hollingsworth Drive Lakeland, FL 33801
<b>March 10</b>	Abby Lane Apartments 100 Evergreen Pl SW, Winter Haven, FL 33880
<b>March 12</b>	Lake Wales Park 33 Lakeshore Blvd N, Lake Wales, FL 33853
<b>March 19 &amp; 20</b>	Ridge Art Festival Winter Haven Central Park
<b>March 26</b>	Women's Summit WH Stuart Building: 1710 US Highway 17S, Bartow FL 33830

## April

<b>April 2</b>	Pentecostal Church of God 3405 N. Florida Ave, Lakeland, FL
<b>April 15</b>	Downtown Park Haines City, FL
<b>April 19</b>	The Mission 180 East Central Avenue, Winter Haven, FL
<b>April 23</b>	RMCA Wahneta Child Development Center 1920 Gerber Dairy Rd., Winter Haven, FL
<b>April 30</b>	Poinciana Community Park 5109 Allegheny Drive, Kissimmee

## May

<b>May 13</b>	Lake Myrtle Sports Complex 2701 Lake Myrtle Park Road, Auburndale
<b>May 16</b>	Gospel, Inc. 310 Plum St, Lakeland, FL
<b>May 17</b>	The Mission 180 East Central Avenue, Winter Haven
<b>May 21</b>	TBD Waverly, FL

## June

<b>TBD</b>	Gospel, Inc. 310 Plum St, Lakeland, FL
<b>TBD</b>	The Mission 180 East Central Avenue, Winter Haven
<b>TBD</b>	Health Fair at Dundee United Methodist Church
<b>TBD</b>	Health Fair at the Polk City Community Center

# BayCare Community Health Mobile Unit

The BayCare Community Health Mobile Unit also collaborates with the following organizations at specific community sites throughout the year:

- FSU College of Medicine Family Medicine Residency Program
- Winter Haven Hospital Center for Behavioral Health
- BayCare Faith Community Nursing
- UF - IFAS Extension Services
- Peace River Center
- Tri-County Human Services
- Pace Center for Girls
- Alzheimer's Association
- CitrusConnection
- Senior Connection Center Inc.
- IMA Medical Group
- We Care of Central Florida
- Central Florida Speech & Hearing
- Central Florida Health Care – Dental
- Haley Center
- Polk County Health Care Plan



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Florida State University College of Medicine  
Family Medicine Residency Program  
Haley Center Services



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# Florida State University College of Medicine Family Medicine Residency Program Haley Center Outreach Services

## Our Services

- Primary Care/Family Medicine
- Specialty Referrals
- Clinical Psychology Services

## Our Staff

- FSU College of Medicine Family Medicine Residency Program – Faculty
- FSU College of Medicine Family Medicine Residency Program – Residents
- WHH Foundation APA Clinical Psychology Interns

## Basic Food and Nutrition

- One More Child

Wednesdays | 12:00-7pm

### Haley Center

3425 Lake Alfred Rd., Winter Haven

# THANK YOU to all of our Foundation Friends who have provided generous support for these programs!

- Wawa Foundation
- BayCare Health System
- ResMed
- The Thornhill Family
- 2019 Gala
- 2020, 2021, and 2022 Shooter Showdown
- Polk County Citizens Advisory Council



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